

Terms Website

By signing this agreement, either electronically or in person, you are hereby agreeing to the terms & provisions as set out below.

Redglow Solutions Ltd. Agrees to the following:

- 1.1 To Design a 5-8 page website and complete the initial design within 5 working days. If you are providing ourselves with images, photographs or any other resources needed to complete the website – the 5 working days will start on receipt of these.
- 1.2 Make a reasonable number of revisions to the design, layout, colours etc, until you are satisfied with the design concept but no more than 3 major revisions. Additional revisions or design work may be charged separately.
- 1.3 Endeavour to complete requested website revisions or updates within 48 hours, wherever possible.
- 1.4 Make ongoing revisions to a maximum of 3 per year. Additional revisions or design work may be charged separately. These revisions are different to the revisions detailed in 1.2.
- 1.5 We will provide a new website address (domain,URL) or arrange for the transfer of an existing domain, based on the wishes of the client.
- 1.6 We will provide hosting of the website & ensure whenever possible, the website is functional & active.

The Client agrees to the following;

- 2.1 This agreement is for a period of 12 months using the date for when this agreement was signed. At the end of the 12 months the agreement will continue as a monthly rolling contract using the monthly renewal date based on the date the agreement was signed.
- 2.2 The cost of the website, hosting & domain is £30+vat a month paid around halfway through each month. Full details of dates of the direct debit will be provided
- 2.3 This payment will be collected using Direct Debit – we do not accept any other forms of payment.
- 2.4 As we carry out the work immediately – we will not offer any cancellation after this agreement is signed.
- 3.1 The website itself remains the intellectual property of Redglow Solutions – we will not in any situation transfer the website files to another person or company.
- 3.2 During the time of the agreement we will not transfer hosting of the website domain in any situation.
- 3.3 Any photographs, images or logos created are the intellectual property of Redglow Solutions.
- 3.4 If you provide any images, photographs or logos – you are hereby allowing full copyright to Redglow Solutions Ltd of these files.
- 4.1 In the event of a missed payment we will continue to host the website for 10 working days. If payment is not made within these 10 working days the balance of the remainder of the contract will be due.
- 4.2 If the Direct Debit is cancelled, the client will have 10 working days to arrange any missed payment & re-set up the direct debit. If this is not carried out within this period the balance of the remainder of the contract will be due.

5.1 If the client wishes to cancel the agreement, either at the end of the initial 12 months or after this period, once the agreement becomes a monthly rolling contract, they must send an e-mail to info@redglow.co.uk or customerservices@redglow.co.uk. We require 30 days notice to cancel the agreement so that it will end at the next available cancellation date.

5.2 Cancelling the Direct Debit in no way cancels the agreement with Redglow Solutions Ltd.

6.1 Redglow Solutions Ltd. will not be liable for any errors in content, omissions, consequences, damages, costs, refunds, or rebates of any kind arising from any interruption of service or other unavailability of the Internet or website(s) for whatever reason.

6.2 Redglow Solutions Ltd. further acknowledges and agrees that errors or mistakes in the performance of the Web Design service, including but not limited to misspellings or miss-communications, do not create a right to refund for the client. The client will give Redglow Solutions Ltd. timely notice and allow a reasonable opportunity thereafter to cure any identified errors or omissions.

6.3 Redglow Solutions Ltd. makes no representations or warranties relating to the results of Advertising Services, including without limitation, the number of impressions, click-throughs, or leads and any promotional effect or return on investment thereof.

6.4 In no event shall Redglow Solutions Ltd. be responsible for any consequential, special, lost profits, or other damages arising under this Agreement.

You are also authorising the seller to hold the following pieces of information.

Company/Contact Name/Address

Contact Details

URL/Email Address

Bank details

The trading address -
Redglow Solutions Ltd,
22 Lloyd Street
Manchester
M2 5WA

Customerservices@redglow.co.uk

info@redglow.co.uk

0161 300 3284

Name

Signature

Date